



HOW WE STAY IN TOUCH

# Communication & Policy Agreement

Please sign and return with your enrollment packet

Some of what's in our policies and contract may seem obvious. Experience has taught us it's better to state the obvious than to leave anyone wondering.

## ✦ REACHING US

When you call, please remember that the children are our first priority — you may get the answering machine, and we'll return your call as soon as we can. For anything urgent, reach Rashin in the evening or by cell at **971-701-8620**.

Conferences can be scheduled at any time, by either the parent or the provider. You don't need to wait for a formal one; just ask.

## ✦ KEEPING THE LINES OPEN

Open communication between us is in the best interest of your child. Telling each other important things about your child and family is what lets us give them the best possible care.

If something difficult happens in your child's life, please talk to us so we know there's something going on. And if something wonderful happens, tell us that too — we'd love to help your child share it. We are partners in raising the children in our home, and the harder we work together, the healthier this place is for them.

## ✦ VISITING

We have an open-door policy for parent visits. Please call first to let us know you're coming. Lunch and nap time aren't ideal — visits then tend to be disruptive for everyone.

## ✦ CONCERNS

If something is bothering you, please talk with us as soon as possible so we can keep our relationship a good one and meet your child's needs well. We look forward to getting to know you.

### Agreement

Please sign to indicate that you have read, understand, and agree to follow the policies established for Firefly Family Collective.

CHILD OR CHILDREN'S NAMES

PARENT OR GUARDIAN NAMES

PARENT OR GUARDIAN SIGNATURE

DATE

PROVIDER SIGNATURE

DATE

